

GCC helps YourVets to expand their business, using Microsoft Office 365

YourVets: ‘the affordable vets, run by people who love pets’

YourVets is a company on a mission. Formed in 2007 to provide pet owners with high quality veterinary care at affordable prices, this remarkable veterinary service has grown rapidly. There are now seven state of the art YourVets clinics, over 140,000 clients and more than 200 employees: this is a business that is clearly doing something right. It’s also a lot of cats, dogs and other animals!

However, rapid growth also brought its own set of problems. YourVets found that their business had outgrown the collaboration, communications and document storage solutions that had served them so well at the outset.

From the start, YourVets has embraced new technology, in a continual search for improved efficiency and new ways of providing great value veterinary care. With this in mind, YourVets called in GCC to discuss how technology could help take their business to the next stage.

An affordable IT solution, from people who love IT

The main problems faced by YourVets related to communication, collaboration and information-sharing across their seven different sites.

The company had been using Gmail, but had outgrown it as this has a limit of 50 users. Documents had been shared via Dropbox



and other cloud storage services, making shared access to information difficult and compromising data security. There was also a need for an intranet of some sort. As Sandra Wright, Logistics Director, said: “We needed a solution that would make working across sites easier.”

GCC recommended Microsoft Office 365 as a fully-integrated solution which could be tailored to meet the business needs of YourVets cost-effectively.

“ We had a number of challenges that included working with Dropbox and cloud storage when we attempted to share documents – we needed a solution that would make working across sites easier. ”

YourVets: a professional organisation, set for growth

Microsoft Office 365 is a service which enables access over the internet – or via the ‘cloud’ as this is often called – to well-known Microsoft Office tools such as Word, PowerPoint and Excel, with Outlook for email, SharePoint for document management and Skype for Business.

With Microsoft Office 365, YourVets management now benefit from improved efficiency, collaboration and communications. This enables YourVets to continue to offer high quality service and great value to their customers – which is fundamental to what the business is all about.

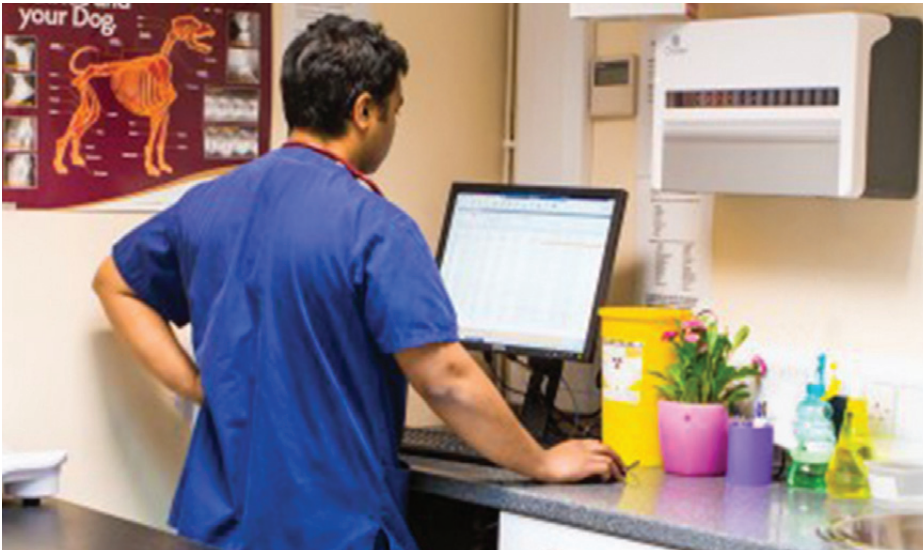
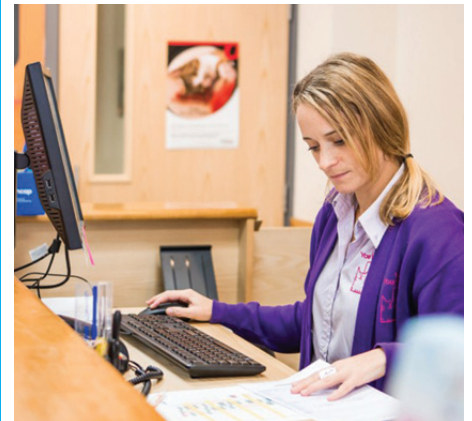
The move to ‘the cloud’ also has other benefits for YourVets. As the business grows, it is easy and cost-effective to add new users or upgrade software. And importantly, the cloud provides a safe and secure location for all company data.

Said Sandra Wright, Logistics Director, YourVets, “YourVets is a growing company and brand. The move to Office 365 mirrors a professional organisation that’s set for that growth and ready for the task ahead.”

And it’s all good news for YourVets staff, too. They are now able to work from any location, at any time, using any device – desktop, laptop, tablet and smartphone - provided that they are connected to the internet. Everyone is always up to date, with access to all shared information, as all devices synchronise in real-time.

As an accredited Microsoft partner for more than 20 years, GCC was well-placed to make the migration process as painless as possible for YourVets, with hardly any disruption to business.

“Migration was remote and over a bank holiday and the transition was seamless!”, said a delighted Sandra Wright. ‘GCC are absolutely brilliant’.



“ The move to Office 365 mirrors a professional organisation that’s set for that growth and ready for the task ahead. GCC are absolutely brilliant. The transition was completely seamless! ”

Sandra Wright
Logistics Director, YourVets



Business led, technology driven, people centric

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